



## DANGOTE FLOUR MILLS PLC

### QUALITY POLICY STATEMENT

Dangote Flour Mills Plc, is committed to:

- a. Production and Sales of high quality Wheat-based Products (such as Wheat Flour, Semolina),
- b. **Compliance with all relevant interested parties requirements** (such as customers, regulatory/statutory, external providers among others);
- c. **Effective implementation** of our organizational requirements i.e. its Management Systems & related processes and procedures for the purposes of achieving customer satisfaction;
- d. **Continual improvement** of all business related processes in line with requirements of ISO 9001 in order to achieve its strategic direction and overall organizational performance;
- e. **Establishment and implementation** of measurable quality objectives at relevant levels and functions to achieve intended results of its QMS.

This Quality Policy is supported by measurable objectives, implemented, maintained and continually reviewed for suitability, effectiveness and continual improvement during management review meetings.

The Managing Director (and /or Business Unit Manager of each Plant) ensures that this Quality policy statement is communicated to relevant interested parties including all employees in all the plants in a manner that shall ensure suitable application to assigned tasks.

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**Signature**

MANAGEMENT/MANAGING DIRECTOR, JANUARY, 2018